

State Presentation Framework

Wraparound Services Workgroup Next Steps/Recommendations

1. Assessment of Existing Resources

Recommended Departments to Present to TA committee:

- DHCFP (Medicaid)
- Behavioral Health (Division of Public and Behavioral Health)
- Primary Care / Community Health (Federally Qualified Health Center association or Primary Care Office)
- Managed Care Organizations (MCOs)
- Aging & Disability Services Division (ADSD)

Key Questions:

- What wraparound services are currently funded and delivered through your system?
- What populations are prioritized, and who remains underserved?
- Where are the largest service gaps (geographic, population, service type)?
- How are care coordination and cross-sector referrals currently handled?
- What existing assets should be scaled or replicated statewide?

2. Stakeholder Engagement

Recommended Departments:

- DHCFP (Medicaid)
- Governor's Office / IAC
- DHHS Director's Office
- Consumer/Lived Experience Advisory Groups

Key Questions:

- What formal stakeholder engagement structures currently exist?
- How are individuals with lived experience engaged in decision-making?
- How is feedback incorporated into program or policy changes?
- Where are engagement gaps (rural, tribal, marginalized communities)?
- What would a more coordinated statewide engagement strategy look like?

3. Partnerships & Integration

Recommended Departments:

- DHCFP (Medicaid)
- DPBH (Behavioral Health)
- MCOs
- State HIE / Health Information Exchange
- Corrections / Justice Reentry

Key Questions:

- What partnerships currently exist between healthcare, housing, and social services?
- Where are integration efforts working well vs. breaking down?

- What barriers prevent deeper collaboration (data, funding, regulations)?
- What opportunities exist for shared funding or braided financing?
- How can care coordination be improved across systems?

4. Policy & Regulatory Review

Recommended Departments:

- DHCFP (Medicaid Policy)
- DHHS Legal / Compliance
- Governor's Office of Policy
- State Legislature staff (if appropriate)

Key Questions:

- What current policies enable or restrict wraparound care delivery?
- Where do Medicaid rules create limitations (eligibility, billing, services)?
- What waivers, SPAs, or regulatory flexibilities could be leveraged?
- What policy changes are needed to support integration and sustainability?
- What near-term vs. long-term policy opportunities exist?

5. Training & Capacity Building

Recommended Departments:

- DHCFP
- DPBH
- Workforce Development / DETR
- Provider Associations

Key Questions:

- What current training exists for care coordination and wraparound services?
- Where are workforce capacity gaps (roles, geography, skillsets)?
- What competencies are most needed (trauma-informed care, navigation, etc.)?
- How are providers supported in implementing best practices?
- What statewide training infrastructure could be built or strengthened?

6. Data Integration & Performance

Recommended Departments:

- DHCFP (Data/Analytics)
- DHHS Data Office
- HMIS Lead Agency
- Health Information Exchange

Key Questions:

- What data systems are currently used across agencies?
- What data is shared today, and where are the gaps?
- What outcomes are currently tracked related to wraparound care?
- What barriers exist to data sharing (legal, technical, operational)?

- What core metrics should define success across systems?

7. Payment & Financing Reform

Recommended Departments:

- DHCFP (Finance & Actuarial)
- MCOs
- Governor's Finance Office

Key Questions:

- How are wraparound-related services currently reimbursed?
- What value-based or alternative payment models are in place?
- What services are not reimbursable but critical to outcomes?
- What opportunities exist for bundled payments or shared savings?
- How can payment better align with outcomes (housing stability, health)?

8. Outreach & Access

Recommended Departments:

- DHHS Communications
- Medicaid Enrollment / Outreach
- Community-Based Organizations
- Tribal Health representatives

Key Questions:

- How do individuals currently access wraparound services?
- What outreach strategies are working, and where are gaps?
- How are culturally responsive approaches integrated?
- What barriers exist for underserved populations (language, geography, trust)?
- How can awareness and access be improved statewide?

Optional Cross-Cutting Question (Ask Every Presenter)

To ensure alignment across agencies:

- "If you could change one thing at the system level to improve wraparound care in Nevada, what would it be?"
- "What support do you need from other agencies to succeed?"

How to Use This

- Assign each agency a specific section to avoid duplication
- Ask for data + examples, not just narrative
- Require 3–5 actionable recommendations per presenter
- Capture cross-agency themes and conflict